

TEFA Funds for School Uniforms Back-to-School Update | June 2026

Dear Partner Schools,

We are writing with an update regarding TEFA funds and uniform purchases for the upcoming back-to-school season.

While we were pleased to receive approval as a TEFA-eligible vendor earlier this summer, we have since determined that the Odyssey platform — the only channel through which TEFA purchases can currently be made — is not yet built to handle the nuances of our business.

Two platform limitations made it clear that listing this season would make the uniform shopping experience extremely difficult for families. First, Odyssey has no way to guide shoppers to their school's specific uniform, no space to upload product images, and a challenging mechanism for size selection before checkout. Given that TEFA purchases are non-refundable, families would be navigating a high-stakes purchase without the basic tools to get it right — a situation we weren't comfortable with.

Second, Odyssey is not able to connect directly to our order management system, meaning every order would have required manual processing. During the peak back-to-school period, that gap introduces fulfillment risk we could not responsibly absorb.

We take our commitment to your school community seriously, and we did not come to this conclusion without a great deal of consideration. **For this season, families should shop as they normally would — online at flynnohara.com or in-store at your local FlynnO'Hara location.** Our team is here to make the process as smooth as possible.

We know this is disappointing for families who were counting on using their TEFA funds toward uniforms, and we are sorry for the frustration it causes. Our vendor approval remains in place, and we are actively working toward full availability on Odyssey for the 2027 back-to-school season — once the platform is better equipped to support the experience your families deserve. We will keep you informed as that develops.

Thank you for your continued partnership. Please don't hesitate to reach out to your FlynnO'Hara school representative with any questions, and we hope your summer is off to a wonderful start.

Warm regards,
The FlynnO'Hara Team